

Courtyard Dental Care

Appointments During COVID-19

During this challenging time, we have an obligation to our valued patients, dedicated staff and ourselves to keep everyone safe. You will see and experience many changes at our office as we embrace and implement the recommendations of the Centers for Disease Control (CDC) and the American Dental Association (ADA).

We will be scheduling our appointments in a manner that promotes social distancing and allows adequate time for us to disinfect all areas of the office between patient appointments. In order for social distancing to be maintained it is important for patient visits to go as planned and stay on schedule.

Please help us by being on time for your scheduled appointments. We no longer have the flexibility to work late arrivals into the schedule if it will impact our ability to maintain social distancing or short change the time needed for proper disinfection.

The CDC recommends we Pre-Screen all patients a few days prior to their appointment, checking to see if they have been exposed to COVID-19 or have any symptoms. We will be doing this Pre-screening when we confirm your appointment so it is very important for you to answer or return our calls promptly. If you are accustomed to receiving a text message confirmation, we will continue to provide that service and it will include a request to call the office for your Pre-screening. The Pre-screening questionnaire will take about 2-3 minutes of your time.

For your protection and the protection of others you will be required to wear a face mask while in the office, except during treatment. Please bring a face mask with you to your appointment. Due to a severe nationwide shortage of face masks we regret that we are not able to provide our patients with a face mask at this time. Due to the additional personal protection equipment worn by the doctors and staff the office may be cooler than usual so please dress warmly or bring a sweater or jacket.

To maintain Social Distancing, we ask that only the patient enter the office. If you need to accompany a child or adult needing special assistance please limit it to one additional person.

Our check-in procedures have changed to follow the CDC recommendations for Social Distancing. We are asking patients to remain in their car and call the office when they arrive. If you are not able to call the office upon arrival or can't stay in your car you may come directly to the office. Please refer to the written Check-in Instructions that apply to you for details on the Check-in procedure.

Even though things may look and feel very different at your visit, rest assured we are still dedicated to providing you excellent dental care with the same relaxed and friendly service. We are still the same people under all that protective gear.

These have been unsettling times for all of us and we want you to feel comfortable and safe coming to see us. If you have any questions or concerns, we are here to answer your questions.

The Courtyard Dental Care Team